**Safeguarding Statement**

Safeguarding is a term that covers many things – all concerned with making sure our learners and staff are safe, healthy, protected from harm and can enjoy positive wellbeing.

At 2 Start Ltd we are committed to keeping our apprentices, learners and staff safe.

We do this by making sure all our staff have been carefully recruited, trained and DBS checked. We incorporate Safeguarding into our teaching, to equip our learners to recognise when they might be at risk and to deal with situations that may arise in the future.

2 Start Ltd adopts a strong culture of Safeguarding and encourage our learners to talk with their tutor or development coordinator about any issues they may be facing, not just about their learning.

We have a designated Safeguarding team who are always on hand to talk to our learners, apprentices and staff regarding any issues or concerns they might have about themselves, their peers, colleagues, friends or family.

 All our Safeguarding team are full trained to offer support and can help to signpost learners to external agencies when specialist support is needed. We also have Mental Health First Aiders on-site at all times.

Learners and Staff can also contact the Safeguarding Team via e-mail if they do not wish to talk face to face or over the phone – nicky@2start-training.com

Safeguarding concerns can include (but are not limited to) issues such as mental health, financial abuse, coercion in any sort of relationship, domestic abuse, sexual abuse, radicalisation.

**Bullying and Harassment:** 2 Start Ltd is committed to a working and learning environment that is free from bullying and harassment and where every individual’s dignity is respected. 2 Start Ltd has a zero tolerance policy towards Bullying, Harassment and Intimidation.

**PREVENT – Supporting the prevention of extremism and radicalisation:**2 Start Ltd recognises that the current threat from terrorism and extremism in the United Kingdom is real and severe and can involve (but is not limited to) the exploitation of vulnerable people, including children and young people.

The National Logistics Academy is committed to preventing people from being drawn into extremism and terrorism. If apprentices or learners have concerns about a possible terrorist act; or concerns about any individual they believe may be involved in extremism, they can contact our Safeguarding team – nicky@2start-training.com including name, contact number and a brief description of the incident or concern.

**Signposting to Support**

Wherever welfare issues are brought to our attention, we aim to find the most helpful sources of support for apprentices, learners and staff. We signpost to a wide range of organisations, including:

[The Samaritans](https://www.samaritans.org/) - provide advice to [people having a difficult time](https://www.samaritans.org/how-we-can-help/support-and-information/if-youre-having-difficult-time/) or in crisis. They have a helpline open 24 hours a day, 365 days a year and can also be contacted by email. You can also access guidance and support on their website for yourself or if you are worried about someone else.

[The Mix](https://www.themix.org.uk/) - the UK's leading support service for young people, up to the age of 25. The Mix offer a helpline, an online chat service, and a crisis text service, there is also a huge range of informative articles about housing, money, mental health, relationships, and other subjects.

[Shelter](https://england.shelter.org.uk/get_help) – An estimated 2440 people are sleeping rough on any one night in England and across the UK there are more than 318,000 households seeking support for housing issues. Shelter has a helpline, an online chat support and several local offices across the country.

The [National Domestic Abuse Helpline](http://www.nationaldomesticviolencehelpline.org.uk/) – 1 in every 4 women experiences domestic abuse in their lifetime, and 2 women are killed each week by a current or former partner in the UK. The National Domestic Violence Helpline has a 24hour helpline, online chat support and a variety of information and support.

The [Men's Advice Line](http://www.mensadviceline.org.uk/) – 1 in every 6-7 men experiences domestic abuse in their lifetime, and 1 man is killed each month by a current or former partner in the UK. The Men’s Advice Line has a free telephone support service, online chat service and online support and information.

The [LGBT Foundation](https://lgbt.foundation/how-we-can-help-you) offer a wide range of support services to LGBTQ+ people throughout the UK, including support groups, face-to-face counselling, a helpline, and email support.

Date reviewed: 25/8/24

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Caroline Moon

Finance Director & Deputy Safeguarding Lead

Review date: 25/8/25